

ANNUAL MAINTENANCE PLAN

Customer Name: _____ Email: _____
Customer Address: _____ Phone: _____

Westin Air's Annual Maintenance Plan extends the life of your heating and cooling equipment while reducing energy costs by ensuring your equipment is operating as efficiently as possible. Our expert technicians will visit your home twice a year to ensure your system is operating as safe and reliable as possible while helping to protect your system against unwanted breakdowns. Annual Maintenance Plan members will receive the below listed benefits in addition to the two maintenance visits per year.

Repair Warranty

The repair warranty period covers parts and labor only for the repair performed by Westin Air. This warranty does not cover the breakdown or failure of other parts of the system.

Emergency Breakdown Response Time

In the event your system is not operating, Westin Air promises to arrive at your house to diagnose the problem within the allotted time per the plan you are enrolled.

Same Day Service

In order to receive same day service, call must be received by 10:00 AM.

Next Day Service

In order to receive next day service, call must be received by 10:00 AM the first day.

Priority Service

Your service call will be placed in front of non-maintenance agreement customers.

Overtime Rate

Business hours are Monday through Friday from 7AM to 5PM. All work outside these hours are considered overtime.

Post Inspection Breakdown Guarantee

Westin Air will guarantee the covered system will not breakdown within the maintenance plan specified time after maintenance and recommended repairs have been performed. Diagnostic fee will be waived if breakdown occurs within the maintenance plan specified time. Repairs will be billed at the discount rate of plan.

Purchase Accrual Towards New System

Purchase accrual is for uninterrupted consecutive years only.

ACCA national standard task list and ENERGY STAR® recommendations are to be performed on an annual as needed basis to be determined by technician.

MAINTENANCE PLAN INCLUSIONS

BENEFITS	SEASONAL BASIC INSPECTION <u>SAFETY</u>	SILVER <u>PERFORMANCE</u>	GOLD <u>PEACE OF MIND</u>	PLATINUM <u>ULTIMATE PROTECTION</u>
Investment - Single System	\$159/Visit	\$22/Month	\$32/Month	\$52/Month
Additional System	\$129/Visit	\$19/Month	\$29/Month	\$48/Month
Number of maintenance visits per year	1	2	2	2
Standard Media Air Filters Included	-	-	✓	✓
Reminder Service	-	✓	✓	✓
Repair Warranty	1 Year	1 Year	2 Years	3 Years
Standard Diagnostic Rate	\$109	\$109	\$59	\$0
Emergency Breakdown Response Time	-	Priority	Next Day	Same Day
Monthly Payment Option	-	✓	✓	✓
No Overtime Rate	-	-	✓	✓
Post Inspection Breakdown Guarantee	-	30 Days	60 Days	365 Days
Purchase Accrual Towards New System	-	\$25/Year	\$75/Year	\$150/Year
Discount on Repairs	-	5%	10%	15%
Quality Assurance Inspection & Cleaning (Meets ENERGY STAR® Recommendations)	-	-	✓	✓
Wax Outdoor Unit	-	-	-	✓
ACCA National Standard Task List Includes:				
• Blower Wheel Cleaning (\$214-\$278)	-	-	-	✓
• Burner Cleaning (\$175)	-	-	-	✓
• Chemically Clean Coils (\$199-\$357)	-	-	-	✓
• Condensate Treatments (\$29)	-	-	-	✓

ACCEPTANCE OF ANNUAL MAINTENANCE PLAN

The annual cost for your maintenance plan is \$_____ payable monthly by automatic credit/debit card withdrawal, or you may pay the full annual amount in advance. I understand that my plan will be automatically renewed every 12 months. My monthly investment will be charged in the amount of \$_____ using the method located below effective _____. I understand the monthly fee will continue until a written notice of termination is received and the most recent visit is paid in full.

SELECT ONE PLAN

SILVER ☐

GOLD ☐

PLATINUM ☐

PAYMENT OPTIONS
(PLEASE CHECK ONE)

CREDIT/DEBIT CARD ☐
Monthly Installments

CREDIT/DEBIT CARD ☐
Payment in Full

CHECK ☐
Payment in Full

SIGNATURE _____

DATE _____